

Thursday, 12 April 2018

Product Discontinuation: Saran 'S' Type ScreenMaster Mesh

NEHOC Product Codes: S-203, S-203N5, S-203N5-RF, S-203, S-203-RF, S-205N and S-205

RISO ScreenMaster Saran 'S' Type mesh has been discontinued as the raw materials required for manufacture are no longer available, or available at costs that make production prohibitive. RISO Thermal mesh remains in production under the new Polyester 'P' type formulation used in the Digital Screen Maker systems (GP100, QS200, QS2536 & forthcoming MiScreen models)

The situation is not of our making, with 'S' type ScreenMaster stocks held at critically low levels following the above announcement. Supply of all 'S' type stock has been temporarily suspended by NEHOC until a system of support to customers can be established.

A replacement Saran mesh may be available from another supplier or manufacturer. NEHOC will not be sourcing stocks from another supplier as our contract with RISO does not allow this process. NEHOC shall amend Thermal-Copier warranty terms to allow usage of different branded Saran Films and Mesh from alternate suppliers.

Future supply of RISO Thermal Mesh

All stocks of mesh will be the RISO Digital QS type of the 'P' Polyester mesh, previously used in the white 135Mesh & 200Mesh ScreenMaster.

The new Digital mesh is superior in strength, durability and imaging quality using Digital Systems compared to 'S' type mesh on analogue systems. RISO Digital QS mesh is available in 70Mesh, 120Mesh and 200Mesh grades in a variety of widths and lengths.

Thermal-Copier Customers

The above notice has an effect on recent customers purchasing a Thermal-Copier Screen Printing Model. NEHOC are currently implementing a system for these customers to be contacted, notified, and supported. **Please refer to NEHOC's separate Thermal-Copier Support Notice.**

Customer Support

For alternate products, application support and ongoing product support please contact NEHOC via e-mail or phone.

NEHOC Australia Pty Ltd